

#### October 2025

# **Travel Coverage Now Added to the 60+ Plan**

Dear Plan Members,

We're pleased to announce that, effective **November 1, 2025**, the **60+ Plan** now includes **emergency travel coverage**, offering the same protection as the Active Plan through Global Medical Assistance (GMA) and Out of Country Emergency Medical Coverage. This benefit covers medical **emergencies** while travelling, both within Canada and abroad, including hospitalization, transportation, and related expenses. For full details, please refer to the plan booklets. Coverage includes trips up to **30 days** and remains valid until **age 75**, with **eligible dependents** also covered.

#### Please note:

- **Coverage begins November 1, 2025.** If you have travelled and are outside Canada on November 1<sup>st</sup>, your Canada Life Travel coverage will commence on November 1<sup>st</sup>, but will end 30 days after the date you left Canada.
- Members can download and print a travel card directly from My Canada Life at Work before travelling.

When members turn **75**, travel coverage under this benefit ends. Coverage is based only on the member's age, so it will terminate when the member reaches 75. However, if a spouse or dependent is older than the member, their coverage will continue until the member's 75th birthday.

What Counts as a Medical Emergency: A medical emergency is:

- a sudden and unexpected injury;
- the onset of a condition not previously known or identified prior to departure from Canada; or
- an unexpected episode of a condition known or identified prior to departure from Canada.

An "unexpected episode" means it would not have been reasonable to expect the episode to occur while travelling outside Canada. If symptoms were present before departure, Canada Life may request medical documentation to determine whether it was reasonable to anticipate treatment might be required while outside Canada.

Members can access an **Out of Country Confirmation Letter** with this wording directly from their My Canada Life at Work account. Once logged in, go to **Info Centre** → **For Benefits**. The letter will automatically populate with your name, policy number, and ID.

There's **no action required**—coverage will be applied automatically by **Canada Life**. In case of emergency, contact:

• From Canada or the U.S.: 1-855-222-4051 (toll-free)

• All other countries: 1-204-946-2577 (collect)

For complete details, please refer to the updated plan booklets, now available on the member website.

## Sincerely,

### The Trustees

Benefits of Film