

How to Submit a Critical Illness Claim

If you are covered by the hour bank benefits and are under age 70 and you or one of your dependent children are diagnosed with any of the conditions covered by the Benefits of Film Critical Illness benefit you may be eligible to claim the critical illness benefit.

1. You can obtain an Allstate Critical Illness claim form by downloading the claim form through the Benefits of Film website - <https://www.benefitsoffilm.com/Forms>, or by contacting AGA Benefit Solutions by email at benefitsoffilm@aga.ca.
2. Complete the Claimant Statement. Make sure you complete and sign the Authorization to allow Allstate to request additional medical to help speed up the processing of your claim.
3. Have your doctor complete the physician statement and collect any additional medical noted on page 2 of the claim form. Make sure you check off the condition you are applying for!
4. Submit both the claimant and physician forms to Allstate:
 - Online - <https://mybenefits.allstatevoluntary.ca/clients/content/login/login.cfm>

This is the most secure way to submit – see instructions on page 3.

If you want to submit the claim online contact AGA Benefit Solutions to get your Allstate account set up. Once it set up, you will get an email from Allstate confirming you can register.

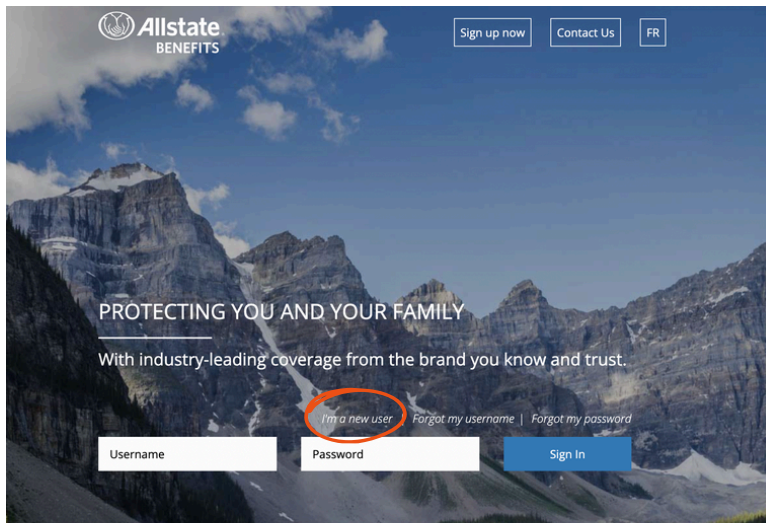
You have 24 hours to complete your registration. Go to <http://mybenefits.allstatevoluntary.ca/> to activate your account. See page 2 for more information about how to register.

- Fax or mail to Allstate

Allstate Benefits, Attn: Group Claims
PO Box 8100 Stn T
Ottawa, ON K1G 3H6
Fax: 1-844-436-1107

How to Register with Allstate

- Obtain your Allstate Certificate Number and follow the website link below:
<https://mybenefits.allstatevoluntary.ca/clients/content/login/login.cfm>
- Select “I’m a new user”



- Enter your email address (use the email address on file with AGA Benefit Solutions, name, date of birth and your Allstate certificate number (you can get this from AGA Benefit Solutions))

New User Registration

Please provide the following information to access the Group Benefits Member Access.

Enter Your E-mail Address

Your e-mail address will become your username to access Allstate Benefits online services.

E-mail Address:

Confirm E-mail Address:

Important: Please note that a message will be sent to the e-mail address you provided. Please be sure to respond to this e-mail within 24 hours in order to complete the activation of your account.

Enter Your Personal Information

The information requested below must be identical to the information indicated on your Allstate Benefits pay-direct card or certificate of insurance.

Last Name:

First Name:

Date of Birth:

Certificate or Student / Employee Number:

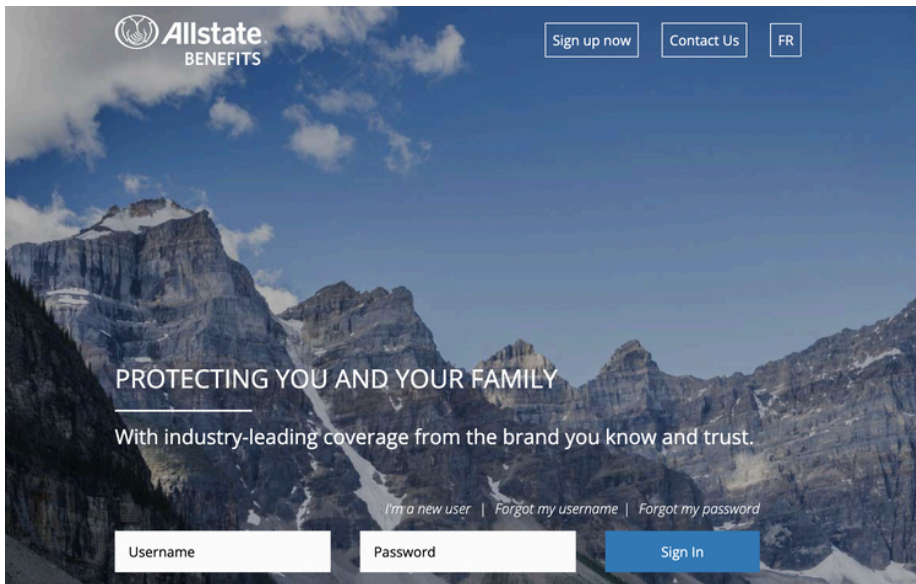
This site is protected by reCAPTCHA and the Google [Privacy Policy](#) and [Terms of Service](#) apply.

Next Step

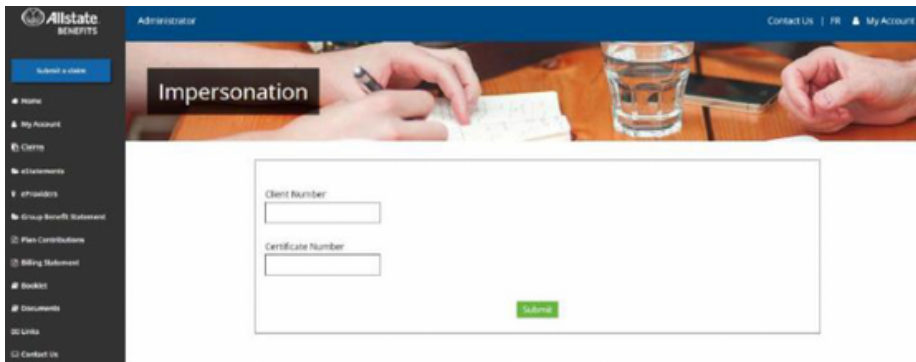
- Once you have completed all fields, click “Next”. An email will be sent to the email address you provided with instructions to finalize your registration.

Submitting your Claim to Allstate

- Login to the Allstate Member Portal <https://mybenefits.allstatevoluntary.ca/clients/content/login/login.cfm>



- Select "Submit a Claim"



- Before you start, make sure you have the following information close by



- Validate your personal information, and click Submit to complete your claim.